RED CHILLI SOLUTIONS
Technical Writers

Technical Writing, eLearning, Localization Services

Technical Writing

Product Documentation

♦ User Guides

♦ Online Help

♦ Training Material

♦ Web-Based Documentation

♦ Operator Manuals

♦ Installation Guides

♦ Administrator Guides

♦ Technical Reference Manuals

♦ Software Requirements Specification (SRS) Documents

♦ Design Documents

♦ API Documentation

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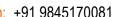w: www.rcstechwriting.com

RED CHILLI SOLUTIONS
Technical Writers

eLearning Solutions

♦ We design customized learning experiences for your employees.

♦ We develop engaging courses with intuitive and user-friendly interfaces that will run across platforms and devices to enable self paced flexible learning sessions.

♦ We enable you to localize your communication by creating courseware with language options that caters to teams across geographies.

♦ We manage and monitor employee training sessions and evaluations automatically across locations and offices for large and small groups alike.

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eLearning Solutions (continued)

♦ We offer four levels of instructional designs for the modules in accordance with the course material, visual quality and desired level of interactivity.

- Level 1: The module course content is simply presented with representative images with basic functionalities.

- Level 2: The module is designed with more visual detailing with images and 2D graphics illustrations with guided audio (optional) for enhanced engagement.

- Level 3: These modules integrate video clips, graphic elements and audio to impart specific learning, ideal for safety modules, mechanical learning and imparting spatial orientation.

- Level 4: These modules incorporate complex 3D visuals, video and graphic elements for a rich learning experience. They also incorporate theme-based games and interactive quizzes to enhance retention. The participant is guided through the module by an illustrated character complete with an audio feature. This makes delivery of mundane and technical information engaging and interesting.

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Localization Services

♦ Localization of documentation and this includes translation to various foreign and local languages.

♦ Here are a few other services that tag along with localization.

- Using proper formats for the date, time and addresses of the local regions

- Keeping in mind the local regulations

- Addressing the legal requirements

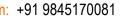- Modification of the content to tailor to the habits of local markets

Engagement Models

Project-Based

Our team:

- Studies your requirements

- Develops a custom solution

- Manages the entire project

- Delivers according to your specifications

We implement projects either onsite at your facility, on our premises, or a combination of the two. Whatever you choose, you are guaranteed documentation that is on-time, on-budget and effective.

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Engagement Models

Dedicated Documentation Center

- Offers an offsite documentation center for long-term content engagements

- The operations are customer-driven and managed by Red Chilli Solutions

- Based on your requirements, we identify the right resources, train them at our exclusive training facility, and invest in setting up the communication and security infrastructure

- With our project management experience and a wide range of tools expertise, we assure you that valuable training time is not lost in tools training but dedicated entirely to your project

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RED CHILLI SOLUTIONS
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Founder

Nidhi Luharuwalla

Nidhi is an old timer and one of the early starters with 16+ years of experience in the global technical writing industry. Nidhi champions as a writer, project manager, quality control specialist, documentation support and trainer.

Education

– Masters Diploma in Marketing Management
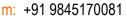
– Bachelor of Science in Economics

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RED CHILLI SOLUTIONS
Technical Writers

eLearning Expert

Geeta

Capabilities

♦ Project Management

♦ Process Management

♦ Client Management

♦ Team Management

♦ Content Management

♦ Excellent Communication skills (both oral and written)

♦ Instructional Design and Creative Visualization

♦ Technical and Creative Content Creation
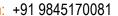
♦ Content Editing

♦ Mentoring, Training and Team Building

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eLearning
Projects Managed and Worked on

♦ Websites - 3M websites and micro-sites, Spar website, SmartPlay website, V-solve website, Hitemp website, Enzen website, Finacus website, IIGM website and many more

♦ E-Learning modules - IBM Platform Computing elearning presentation with a use cases treatment; IBM Starter Kit for Cloud e-learning presentation; eLearning guide for Hamaad Hospital, Qatar; Blue Star SAP elearning project; Blue Star Equipment installation Principles and Practices; New Hire Orientation module for Rambus

♦ Rich media projects – IBM Platform Computing presentation; IBM Cloud Computing presentation; IBM Starter Kit for Cloud presentation; Presentation of Finacus Software; QuEST capabilities presentation; SAN Locomotive engineering – Electronic Integrated Product Catalogue; Corporate and technical film for Praxair; Corporate film for MindLogicx; Blue Star product presentation films – Hot Water Generators, VRFs, etc
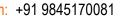
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RED CHILLI SOLUTIONS
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eLearning
Projects Managed and Worked on

♦ Museum projects – Sardar Patel Museum, Ahmedabad (Inaugurated by our Former Prime Minister Dr. Manmohan Singh and our current Prime Minister Shri. Narendra Modi); Jang – E- Azadi Museum, Jalandhar; NIMHANS museum, Bangalore (inaugurated by our Hon. President Shri. Pranab Mukherjee); Pochampally museum (Rural development Tourism project); Kerala Kalamandalam Project Design Phase; Chaudhry Devi Lal Museum, Haryana; Concept Design for the UST Global Digital Experience Center; Design and concept for the Crafts Museum, Telangana; Vivekananda Museum, Chennai; Jang-E-Azadi Museum, Jalandhar, complete content structuring and Design document development, Project underway

Your Advantages
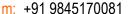
♦ You get trained Writers

♦ We follow all the Quality processes

♦ We are open to adapting ourselves to new tools and working in new environment

♦ We are flexible and can work with a short lead time

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Client Base

We have a strong global client-base

- **SAP SE**
- **SAP Labs India**
- **SAP Ariba**
- HeadFAR Solution
- Tech Mahindra
- SunGard
- Decathlon
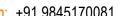- Introspeqt Software India Pvt Ltd
- CDAC
- 3P Technologies (I) Pvt Ltd

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Our Commitment

♦ We are committed to our client. We sign an NDA with all our clients and it is respected with utmost commitment. We feel the best NDA is our integrity.

♦ We are committed to our employees, students, and contractors. We provide them the best working atmosphere where we respect individuality, team-spirit, and performance.

♦ We are committed to the Technical Writing community. Red Chilli Solutions has sponsored and actively supported in organizing Seminars, City Meetings, Conferences for Technical Writers of India and STC India

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Contact Us

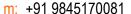**RED CHILLI SOLUTIONS**
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Thank You

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